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March 20, 2020

Dear Eagles Wings Athletics Families,

We have taken significant precautions across both locations to keep our athletes and staff safe while continuing to offer classes. However, as this situation continues to evolve, the governor has issued strict guidelines to close indoor recreational facilities so we will be closed through April 3rd to stay in compliance with these guidelines. The length of this temporary closure is dependent upon governmental guidance.

Coaching is our passion and the livelihood for many. Small businesses like us depend on each one of you. Currently, we ask that you take into consideration the effect of these guidelines on our staff and their families. Our attempt to stay open longer than other businesses did not mean we didn't care about the safety and health of our customers and/or our staff. On the contrary we are deeply invested in our customers, our employees and community. We work hard to know your families, to learn the name of each child, their favorite event, the things that scare them and to help them reach their dreams. We delayed our closure in hopes of continuing to prepare our athletes for the remainder of their competition season, which unfortunately has now abruptly ended and left many heartbroken.

Moving forward, EWA will be giving unlimited make ups for any and all classes missed in the month of March. Over the last few days we have made strides to create valuable options for your family to help support EWA through these hard times if you are able.

- **Option 1)** pay April's tuition and receive a second class FREE in the month of April and May, this means your athlete would receive twice-a-week classes for the price of one. Team parents will receive additional training time.
- **Option 2)** pay April's tuition and receive a Friday Night Out punch pass with 5 FREE open gyms (\$100 value!)
- **Option 3)** pay half of April tuition and hold your spot in class and still receive March make-ups.

In case we are not able to return to classes in April leading up to May, we will not charge May tuition and simply defer April tuition towards May and apply all bonuses to May and June.

In addition, on March 23rd we will begin posting preschool gymnastics, girls' and boys' gymnastics, tumbling, team training/conditioning segments on Facebook that friends and family can do right their home! Like our FB page for updates, activities, and our online learning schedule. We will also be working hosting some online classes via Zoom.com so we could see people live.

Believe it or not, this too shall pass, and we will all be stronger than before. Because we know this we have begun planning for an awesome summer. Offering new SUMMER CAMP prices and adding weekly field trips to our camps, this is a summer you won't want to miss with Eagles Wings.

Another way to help support the gym and staff during this time is to sign up for these upcoming camps through our parent portal and encourage your neighbors, friends, and family to sign up as well!

Please know we care and understand this is a critical, unprecedented time and our thoughts and prayers are with all of you. We are confident that we have a strong team of leaders, coaches, and loyal customers that will bring EWA back soon and stronger than ever. Thank you all for your unwavering support.

[Proverbs 3:25 "Have no fear of sudden disaster"](#)

Sincerely,

Bret Stout

CEO/President Eagle's Wings Athletics

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